

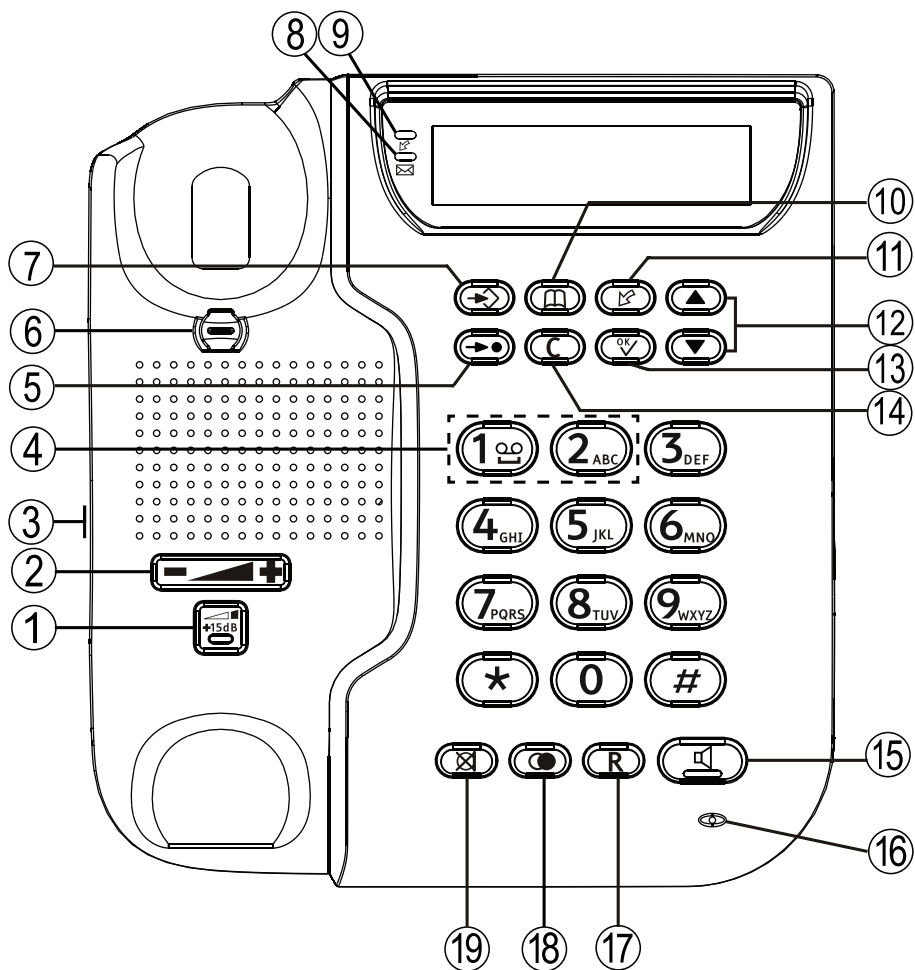
# Doro Comfort 3000

English



doro 

DESIGN BY DORO OF SWEDEN



## English

- |                                |                    |
|--------------------------------|--------------------|
| 1. Extra amplification (boost) | 10. Phonebook      |
| 2. Handset volume control      | 11. Caller ID      |
| 3. Speaker volume control      | 12. Scroll UP/DOWN |
| 4. Service access keys         | 13. OK             |
| 5. Two touch memory            | 14. Clear          |
| 6. Hanging peg for handset     | 15. Speaker        |
| 7. Store                       | 16. Microphone     |
| 8. Message waiting indicator   | 17. Recall         |
| 9. New call indicator          | 18. Redial         |
|                                | 19. Mute           |

## Installation

This device is intended for the analogue telephone network lines in AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IS, IT, LV, LT, LU, MT, NL, NO, PL, PT, RO, SI, SK, SE.

### Connection

1. Connect the curly cord to the handset and then to the socket marked  on the unit.
2. Connect the mains adapter (if included) to an electrical wall socket and then to the socket marked **DC 9V** on the unit.
3. Connect the telephone line cord to a network wall socket and then to the socket marked  on the unit.
4. Lift the handset and listen for the dial tone.
5. Position the cables in the grooves underneath the unit.

#### **Note!**

*Use supplied telephone line cord, an existing cord from a previous phone may not be compatible.*

### Setup

1. Press .
2. **ENGLISH** is displayed.
3. Select desired language using . Press .
4. Select desired contrast setting (**LCD CONTRAST**, 2=normal) using . Press .
5. Select desired hour (00-23) using . Press .
6. Select desired minute using . Press .
7. Select desired day using . Press .
8. Select desired month using . Press .
9. Select **TONE** or **PULSE** using . Press .
10. Select **FLASH TIME** using  (**100** for EU/UK/AUS, **270** France/Portugal and **600** New Zealand). Press .
11. **SERVICE ACCESS** is displayed, press . Use  to select **KEY 1** or **KEY 2**, and then press . Use the keypad to edit the access number. Press .
12. Enter the name for the service. Press .

#### **Note!**

**SERVICE ACCESS/KEY 1** is pre-configured to France Telecom voicemail service (3103).

### Changing the clock, language or contrast

If you wish to change the settings for time or language etc. later on, repeat steps as above.

## Batteries

4 x AAA alkaline batteries are needed for the display and speakerphone operation.

If mains adapter is included, the batteries are needed for the display and speakerphone operation in the event of a power cut.

When  is displayed, replace all 4 batteries. Use only alkaline batteries of good quality.

1. Unplug the telephone cord and remove the battery cover.
2. Insert the batteries (4 x AAA) ensuring that the correct battery polarity is observed.
3. Replace the battery cover.

## Wall mounting

The phone can be wall mounted.



### WARNING

Make sure that no cables, water pipes or gas pipes are located inside the wall before drilling into it.

1. Drill two holes in the wall, vertically 102 mm apart.
2. Insert the screws, allowing them to project ~5 mm out from the wall.
3. Unplug and remove the handset.
4. Position the phone so that the screws on the wall fit into the slots in the bracket, then slide the phone downwards until it is hanging on the screws.
5. Activate the hanging peg (located by the hook switch) by rotating it 180 degrees.
6. Replace the handset, on the hanging peg, in the hook switch.

## Operation

### The display

In standby mode the date and time is indicated on the display, the total number of calls that have been stored in the Caller ID memory, and the number of new calls.

### Timer

During a call the display shows a call timer, indicating the duration of the call. The timer is a simple way to help you keep track of how long the call lasts.

## Making a call

### Regular dialling

1. Lift the handset.
2. Enter desired phone number.

### Pre-dialling

Allows you to enter and change a phone number before it is dialled.

1. Enter desired phone number. Mistakes can be deleted using **C**.
2. Lift the handset.

## Redialling

Last dialled phone numbers can easily be dialled again.

1. Repeatedly press  to scroll through the dialled numbers.
2. Lift the handset to dial the number,  
or lift the handset and then press  to dial the most recently dialled number.

## Handsfree dialling

1. Press , handsfree function is activated.
2. Enter desired phone number.
3. Press  to terminate the call.

### Note!

*If you wish, you can switch between handset and handsfree mode by simply pressing  or lifting the handset. Please remember that in handsfree mode it is only possible for one person at a time to talk. The switch-over between speaker and microphone is automatic. It is therefore essential that there are no loud noises, e.g. music, in the immediate vicinity of the phone, as this will disrupt the handsfree function.*

## Service access dialling

Shortcut keys to operator service access numbers.

1. Press and hold **1** or **2** until the service access number is displayed.
2. Press  or lift the handset to dial the number.

## Mute

Press and hold  to disconnect the handset's microphone, release  to resume the conversation.

## Volume control

The handset volume may be adjusted during a call with .

To adjust the speaker volume (handsfree), use the volume control located on the side of the phone.

## Extra amplification (boost)

Press the button  to activate amplification. The amplification is deactivated at the end of each call to avoid harming people with normal hearing.



### WARNING

The handset/headset volume can be turned up very loud. The amplification should only be used by people with impaired hearing ability.

## Connecting a headset

You can connect a headset to the socket . When a headset is connected the speaker key  is used to connect/disconnect a telephone call (equivalent to lifting handset and to hang up).

The volume in the headset can be adjusted during a call using .

A neck loop/extra handset can be connected to this socket instead of a headset. DORO original headsets are tested and adapted for this model. Other types and makes of headsets

may be used, though the function and sound quality cannot be guaranteed. In the worst case, these could damage the headset and phone. This type of damage is not covered by the telephone's guarantee.

### Selecting headset or handsfree mode

Select headset-/handsfree mode by setting the switch  /  on the back of the phone.

#### **Note!**

*On delivery, the phone is set to handsfree mode. The handsfree function will not work when the headset function is activated and vice versa.*

## Ring signal

The ringer volume can be set using the switch on the back of the phone, melody and tone can be set using the switches located under the battery cover.

|                                                                                  |             |
|----------------------------------------------------------------------------------|-------------|
|  | Ring volume |
|  | Ringer tone |
|  | Ring melody |

## Two touch memories

You can use the numerical keys **0-9** as two touch memories. Once a number has been stored as two touch memory, you only need to press two keys to make a call.

### Storing two touch memories

1. Press , until  is displayed.
2. Press and hold  until **STORE NUMBER** is displayed.
3. Enter the phone number. Press .
4. Enter the name. Press . **LOCATION?** is displayed.
5. Select **0-9** by pressing the corresponding key. **SAVED** is displayed

### Two touch dialling

1. Lift the handset.
2. Press   and select relevant memory location **0-9**.

## Phonebook

The phonebook will store 50 sets of names and phone numbers. Contacts in the phonebook are arranged alphabetically. Each name can be up to 16 characters in length, and phone numbers can be up to 22 digits in length.

If you subscribe to a Caller ID service, the name/number of the caller will be shown when you receive an incoming call (for those numbers stored in the phonebook or the memories).

#### **Note!**

*To access the phonebook features make sure that  is displayed. If  is displayed, press .*

## Character table

Each number key has been allocated certain characters.

| Key      | Letters/symbols       |
|----------|-----------------------|
| <b>1</b> | [Espace] + & - / X 1  |
| <b>2</b> | A B C Å Ä Æ æ å ä ß 2 |
| <b>3</b> | D E F ë 3             |
| <b>4</b> | G H I Ĩ 4             |
| <b>5</b> | J K L 5               |
| <b>6</b> | M N O Ñ ñ Ö ö 6       |
| <b>7</b> | P Q R S 7             |
| <b>8</b> | T U V Ü ü 8           |
| <b>9</b> | W X Y Z 9             |
| <b>*</b> | ` @ ( ) * < >         |
| <b>0</b> | , . : ? = 0           |
| <b>#</b> | \$ _ % ! #            |

## Storing contacts

1. Press .
2. Press and hold  until **SAVE?** is displayed. Press .
3. Enter the phone number. Press .
4. Enter the name. Press the corresponding digit key for the first letter, one or more times, see [Character table](#).
5. Press and hold . **SAVED** is displayed.

If you need to insert a pause in the phone number press . Mistakes can be erased with **C**.

## Dialing from the phonebook

1. Press .
2. Scroll using  . Quick search by pressing the corresponding digit key for the first letter, one or more times, see [Character table](#).
3. Press , and lift the handset.

## Edit contacts

1. Press .
2. Scroll to the desired entry using  .
3. Press and hold  until **EDIT?** is displayed.
4. Press and hold .
5. Correct/change the number using **C** and  . Press .
6. Correct/change the name, see [Character table](#). Press . **SAVED** is displayed.

## Deleting contacts

1. Press .
2. Scroll to the desired contact using  .
3. Press **C** the display shows **DELETE?**.
4. Hold **C** down until the number disappears.

## Deleting all contacts

1. Press .
2. Press and hold **C** until **DELETE ALL?** is displayed.
3. Hold **C** down until the displayed number disappears.

## Caller ID (caller identification)

Caller ID allows you to see who is calling before you answer a call and to see who has called in your absence. If the number is stored in the phonebook, the caller's name will be shown. Received calls are stored chronologically, the sequential number shown on the display.

When the Caller ID memory is full, the oldest number will be deleted automatically as the new call is logged. New calls are indicated on the display and indicated with , the New call indicator () flashes.

### Note!

*In order for numbers to be shown you must subscribe to the Caller ID service provided by your network operator. Contact your operator for more information.*

## Retrieving and dialling incoming numbers

1. Press .
2. Press   to scroll through received phone numbers/calls.
3. Press  and lift the handset.

## Message

Apart from phone numbers, the display can show:

|                                                                                                                |                                                              |
|----------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|
| <b>OUT OF AREA</b>                                                                                             | No information received, e.g. an international call          |
| <b>PRIVATE</b>                                                                                                 | The call comes from a withheld number or a PBX               |
|                              | Number not previously seen                                   |
|                              | Several calls have been received from this particular person |
|                              | A call is received while using the Call Waiting function     |
| <b>MESSAGE WAITING /</b><br> | Message indication*                                          |

\*Message indication can be erased manually with **C**.

## Deleting phone numbers

1. Scroll to the desired number using  .
2. Press **C**, **DELETE?** is displayed or press and hold **C** until **DELETE ALL?** is displayed.
3. Hold **C** down until the number disappears.

## Transferring numbers to the phonebook

1. Scroll to the desired entry using /.
2. Press  until **COPY NUMBER?** is displayed.
3. Press and hold . **SAVED** is displayed.

Number and name can be added/edited in the same way as [Edit contacts, p. 5](#).

## Other

### PBX Message Waiting Indicator

Some PBX systems use a function called Message Waiting. The telephone will indicate when a call was received by the Message Waiting light () next to the display. The switch is located behind the battery cover on the underside of the telephone.

The MW function operates differently depending on the PBX in question. Please contact the system controller for more information. The following 4 alternatives are available: ringer indicator () , high DC voltage (**HV**), **+** and **-**. When the telephone is used in systems without a PBX, ringer indicator () should be selected.

### Hearing aid compatible

This telephone is hearing aid compatible. Select **T-mode** on your hearing aid to enable this feature.

### Troubleshooting

Check that the telephone cord is undamaged and properly plugged in. Disconnect any additional equipment, extension cords and other phones. If the problem is resolved, the fault is with some other equipment. Test the equipment on a known working line (e.g. at a neighbour's house). If the equipment works there the fault is probably with your telephone line. Please inform your network operator. If the telephone still does not work, contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

### Care and Maintenance



#### CAUTION

Only use batteries, mains adapter and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phone's type approval and guarantee. The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain/snowfall, moisture and all types of liquid can contain substances that corrode the electronic circuits. If the unit gets wet, you should remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.

- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside which can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop the unit. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the unit.

The advice above applies to the unit, battery and other accessories. If the unit is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

## **Warranty**

This product is guaranteed for a period of 12 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period. This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user's part.

Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm.

Batteries are consumables and are not included in any guarantee.

## **Declaration of Conformity**

Doro hereby declares that Doro Comfort 3000 conforms to the essential requirements and other relevant regulations contained in the Directives 1999/5/EC (R&TTE) and 2002/95/EC (RoHS). A copy of the Declaration of Conformity is available at [www.doro.com/dofc](http://www.doro.com/dofc)



English

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